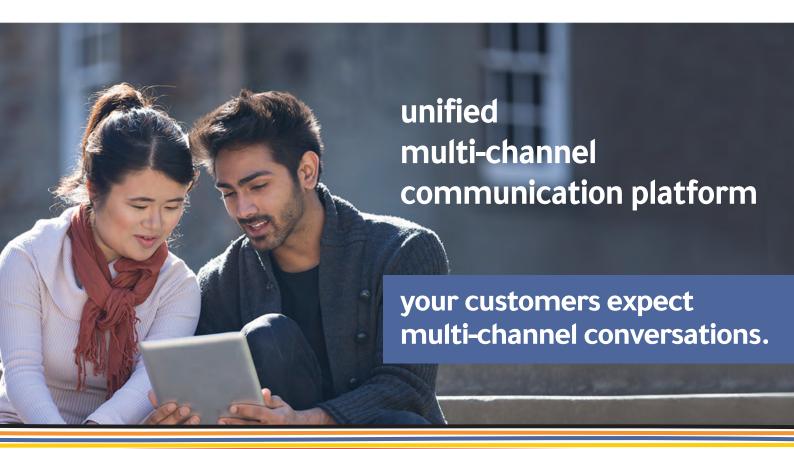


aavaz360^{ne}



your customers want



more channels.

I prefer companies that let me communicate in different channels.



the right channels.

Companies should resolve my problems using the quickest channel.



seamless.

Companies should give me a seamless experience across channels.

stop contacting your customers. start connecting with them.









your channels



emai

Outbound and inbound emails with automated distribution, canned responses, send status and track opens



sms

Outbound and inbound text messaging with skills based routing, automated responses and more



voice

Powerful capabilities include full PBX functions, IVR, skills based routing, live monitoring, call recordings, transfer and conference calls.



web chat

Chat with your customers from your website application. Different pages can be configured to chat with relevant skilled agents.

your work flows



marketing

Get visibility into your prospects with email, web tracking and more.



sales

Sales agents have full visibility into prospect activities, lead pipeline nurturing and communications best suited to their needs.



support

Support staff know the customer inside and out, creating amazing customer experiences and generating additional sales opportunities.

unified.

dont wait - start connecting. get a free demo and see how!





