

your channels



Outbound and inbound emails with automated distribution, canned responses, send status and track opens



Outbound and inbound text messaging with skills based routing, automated

responses and more



Powerful capabilities include full PBX

functions, IVR, skills based routing, live monitoring, call recordings, transfer and conference calls.



Chat with your customers from your

website application. Different pages can be configured to chat with relevant skilled agents.

your work flows



Get visibility into your prospects with email, web tracking and more.



Sales agents have full visibility into

prospect activities, lead pipeline nurturing and communications best suited to their needs.

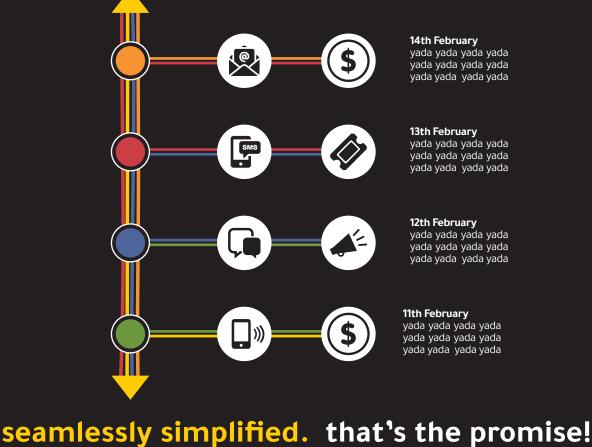


Support staff know the customer inside and out, creating amazing customer

experiences and generating additional sales opportunities.

unified

conversations. simplified.





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customer communication platform



customers expect

multi-channel conversations

communicate with your customers easily, effectively and deeply...

your channels



Track prospects from landing to form fill.

Automatically creates tags to gain customer insight, automate with tag scoring rules and more.



Tweet directly to your customers for that

special connect on sales and customer



Facebook, LinkedIn, Instagram, WhatsApp, Facebook Messenger. We're adding channels!

your work flows



marketing

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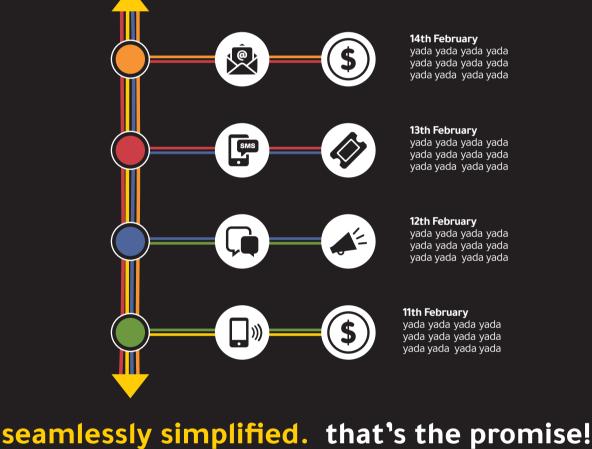


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fluid conversations

increase customer success

aavaz omni-channel removes barriers to conversations for you and your customers



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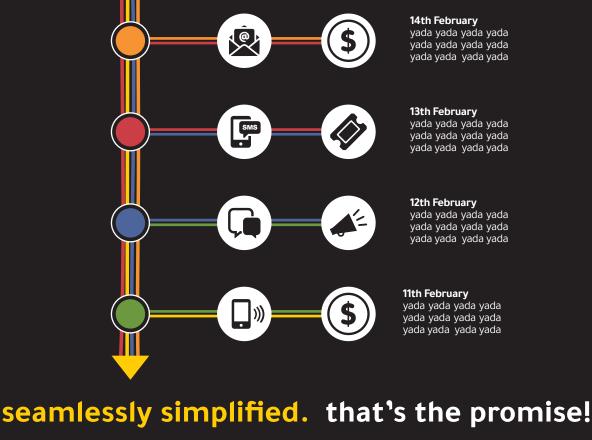


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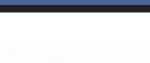
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happy customers are engaged with your brand

aavaz enables marketing, sales & support to act as one, and create customer-centric experiences to keep them coming back for more!

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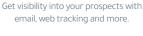


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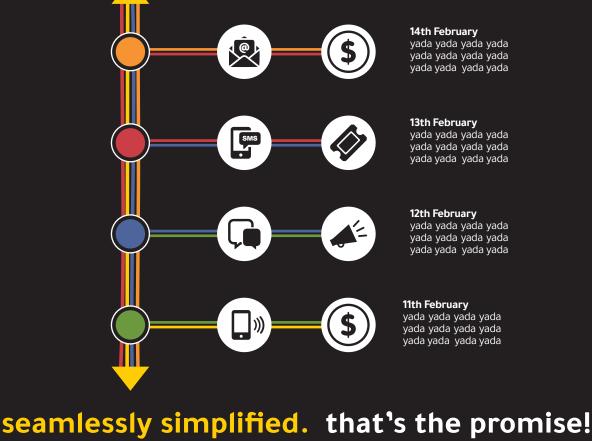


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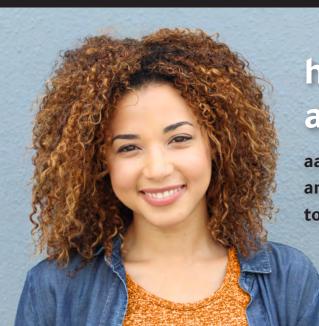
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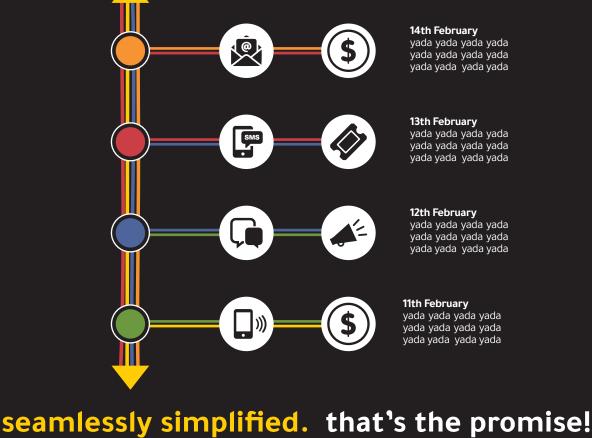


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